

Youth Advocate Programmes Ireland – Dublin North City Programme Profile and Outcomes Summary 2011 - 2015

“Love the way they are able to talk to Young Person and helps to build confidence. Really get on with them all. Wish I had a YAP worker when I was a kid.” (Parent/Carer)

In 2015, YAP Dublin North City matched 14 new young people, working with 25 young people and families overall. We have profile information for 104 young people and families and outcomes for 97 young people and families worked with from 2011 to 2015.

Profile of 104 Young People and Families since 2011 – 59% Boys and 41% Girls

- 28% aged <10 – 12; 55% aged 13 -15; 17% aged 16 – 18+.
- 85.5% described themselves as Irish, 3% Irish Traveller, 4% Eastern European and 7.5% African.
- 70% were living at home while 30% were in the care system
- 88% were in Education or Alternative Education – 66% regular attendance
- 25% had a Mental Health or Disability Diagnosis
- 50% of young people were linking with one or more services per week
- 76% of young people had never been arrested.
- Family Background of 76 carers: 53% are single parent households.
- 14% of primary carers were in employment.
- 49% of primary carers had a full medical card
- 56% have a family history of drug or alcohol misuse

OUTCOMES FOR 97 Young People worked with between 2011 and 2015

SELF: 81% showed an improvement in Relationship with Peers; 90% in Self Esteem/ Confidence and 87% in Withdrawn/Isolated.

FAMILY: 71% showed an improvement in Parenting Skills; 71% in Social Supports /Family and 82% in Home Environment – Physical/Financial.

EDUCATION: 84% showed an improvement in General Behaviour; 81% in Attendance and 84% in Aspirations.

SAFETY/OFFENDING: 81% showed an improvement in Risky Behaviour (Self); 76% in Impulsivity and 89% in Co-operation with JLO/Gardai.

Strengths and Difficulties Questionnaire Analysis. Of 169 parents and young people who completed SDQ's at beginning, middle and end of the programme the analysis shows an improvement on total difficulties scores from At Risk to Average for parents and from High Average to Medium Average for young people. See full report on website.

Participation. Young people and Parents/Carers presented their work and views at the Have Your Say: Social Media National Event in Croke Park in June. We trained young people from across the country to sit on recruitment panels and they are now part of our recruitment for staff and advocates. We maintained our Investing in Children Award for the 2nd Year running.

Monitoring - 87% of participants gave YAP a satisfaction score of 4 or 5 out of 5.

YAP is after helping my daughter an awful lot. Really built up her self-confidence.
(Parent/Carer)

Profile of young people worked with in Dublin North City June 2011 – December 2015

The cohort is 104 young people with 43 girls (41%) and 61 boys (59%). Ages of young people: 28% aged -10 – 12; 55% aged 13 -15; 17% aged 16 – 18+. 85.5% described themselves as Irish, 3% as Irish Traveller, 4% Eastern European and 7.5% African.

Care Status

70% were living in the family home while 30% are in the care system.

Education Status

The majority of young people (88%) are in school or alternative education and of these 66% attend on a regular basis.

Mental Health or Disability Diagnosis

73% had no diagnosis of a disability or mental health concern and 2% are awaiting an assessment. Of those who did, 53% have a diagnosis of behavioural or intellectual disability and 12% on the autistic spectrum.

Service and Community Links

50% of the young people engaged with one or more services on a weekly basis.

Safety and Offending Behaviour

76% of the young people had never been arrested. A family member had been convicted in 22% of families while 40% did not have that experience and the information was unknown in 38% of cases.

Family Background

Of the 72 cases where information was provided on primary carers, 1% aged 18-29, 75% aged 30 – 44, 20% aged 45 – 64 and 4% aged 65+. 53% are single parent households. 14% of primary carers were in employment with the majority of others describing themselves as full time working in the home. 56% of cases have a family history of drug or alcohol misuse, 22% did not and for 22% the information was unknown. 49% had a full medical card, 15% did not and 36% did not specify.

Strengths and Difficulties Questionnaires.

YAP Ireland introduced Strengths and Difficulties Questionnaires as a research tool as part of the NUI Maynooth evidence informed research completed in 2013. We continue to use the SDQ as an important tool in measuring our effectiveness in improving the mental health and wellbeing of Young People referred to us alongside the outcomes and monitoring systems in place and is an important practice tool.

The data is for 169 young people and Parents/Carers who completed 3 SDQ's between July 2013 and October 2015. Before engaging in the programme Parents/Carers gave young people an average score of 19.28 (At Risk) on the total difficulties scale reducing to an average score of 16.41 (Borderline) at programme end. Young people at the outset scored themselves lower with an average of 16.07 (High Average), reducing to 14.07 (Medium Average) at programme end. Overall both Parents and Young People report a reduction in overall difficulties with Parents/Carers reporting the biggest improvement.

Summary Outcomes Tables from 2011 to end of 2015

The system is based on measuring the views of young people, families, referrers, advocates and managers when matched and then at the 6 month exit on a range of indicators. The outcomes system is just one way of measuring the positive impact of the YAP model and is a useful tool for

helping young people and families themselves to see how they are changing their lives through the use of the outcomes booklets. It also assists the organisation to measure what we are achieving through our work and to enhance the services we offer. The number of young people for whom we have outcomes has increased every year and the longitudinal figures show that the programme remains effective in all the main factors with very little variation. See full outcomes tables below.

Assessment/Effectiveness of YAP Ireland Service – Monitoring System

YAP Ireland gives parents/carers the opportunity to have their say about how their involvement with YAP is progressing and to input into service development and improvement. To facilitate this, monitoring calls are carried out midway through the life of the case asking parent/carers of participants to engage in a short questionnaire. To ensure that parents/carers feel free to express their true opinions, this questionnaire is carried out by staff not directly involved in the cases.

Contents of the questionnaire:

1. What do you like best about Youth Advocate Programmes (YAP) Ireland?
2. What do you like least about it?
3. Following on from that, would you like to suggest any changes to the programme?
4. Do you feel informed and involved in your child's YAP programme? Yes/ No
If no, is there anything we can do to help you feel more involved?
5. Overall, how are you finding the Youth Advocate Programme (YAP) service? (using a satisfaction rating scale of '1' to '5', where '1' = 'very dissatisfied' and '5' = 'very satisfied')

In 2015, a total of 412 cases were identified as eligible for monitoring. 47 were not contacted either because the case had closed before the due date for monitoring came around or other issues such as the parent/carer opted out, or the manager deemed it inappropriate to contact the family at this time. 365 call attempts were made, 165 parent/carers answered the phone and 135 of them agreed to complete the questionnaire. 117 of these calls (86.6%) resulted in positive feedback from parent/carers and 95% felt that they were well informed and involved in their Young Persons YAP Programme. 87% of participants gave YAP a satisfaction level score of 4 or more out of 5.

Quotes from Parents/Carers regarding what they like best about YAP

The way they have a nice relationship with the children. You can always call if you need anything, I call Team Leader if I have problems with the kids.



YAP is after helping my daughter an awful lot. Really built up her self-confidence. They've also helped sort out her education. Really appreciate everything.



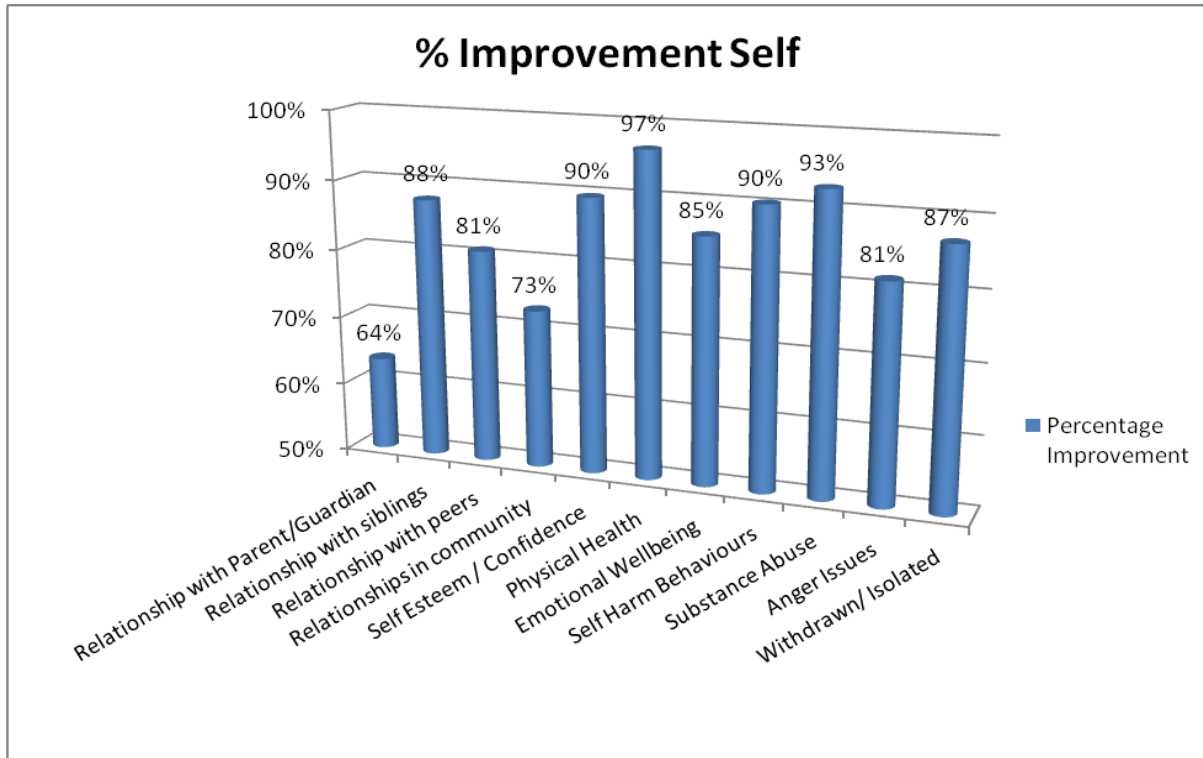
Gives us a bit of space

For further information on Youth Advocate Programmes Ireland please see www.yapireland.ie or YAP Ireland's Facebook page or Follow @YAPIreland on Twitter

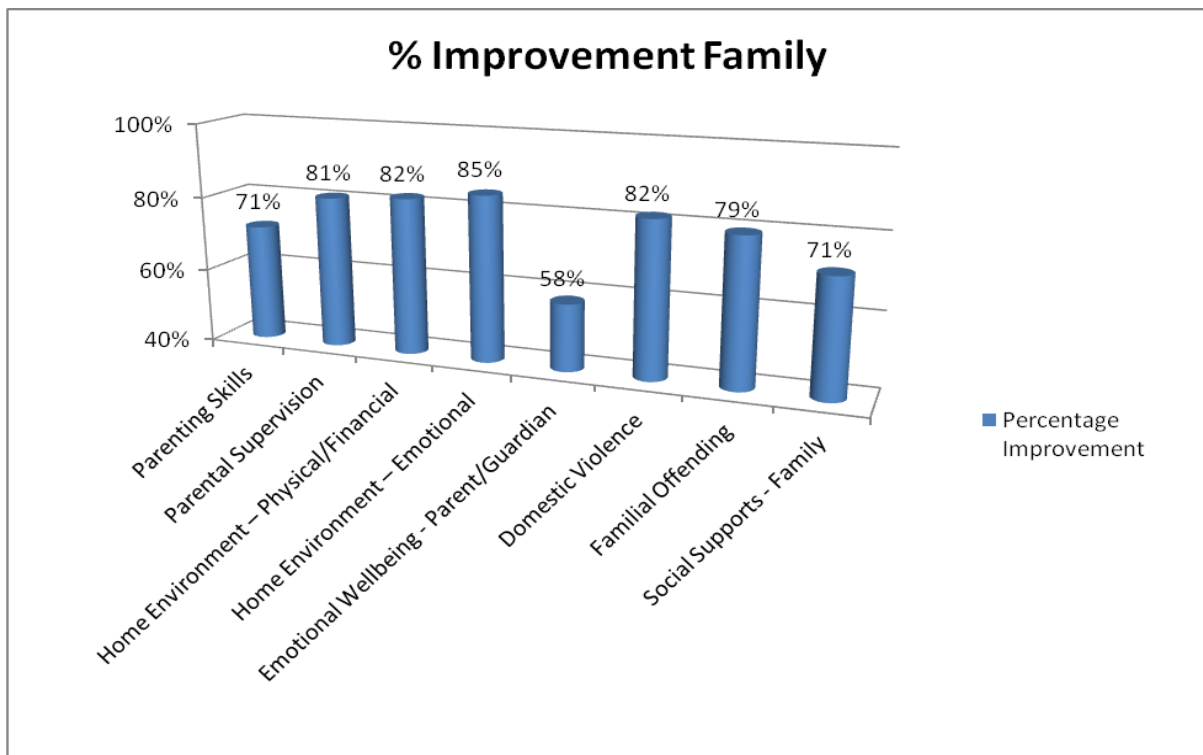
Outcomes Tables from 2011 to end 2015

See full outcomes in all domains below for 97 young people.

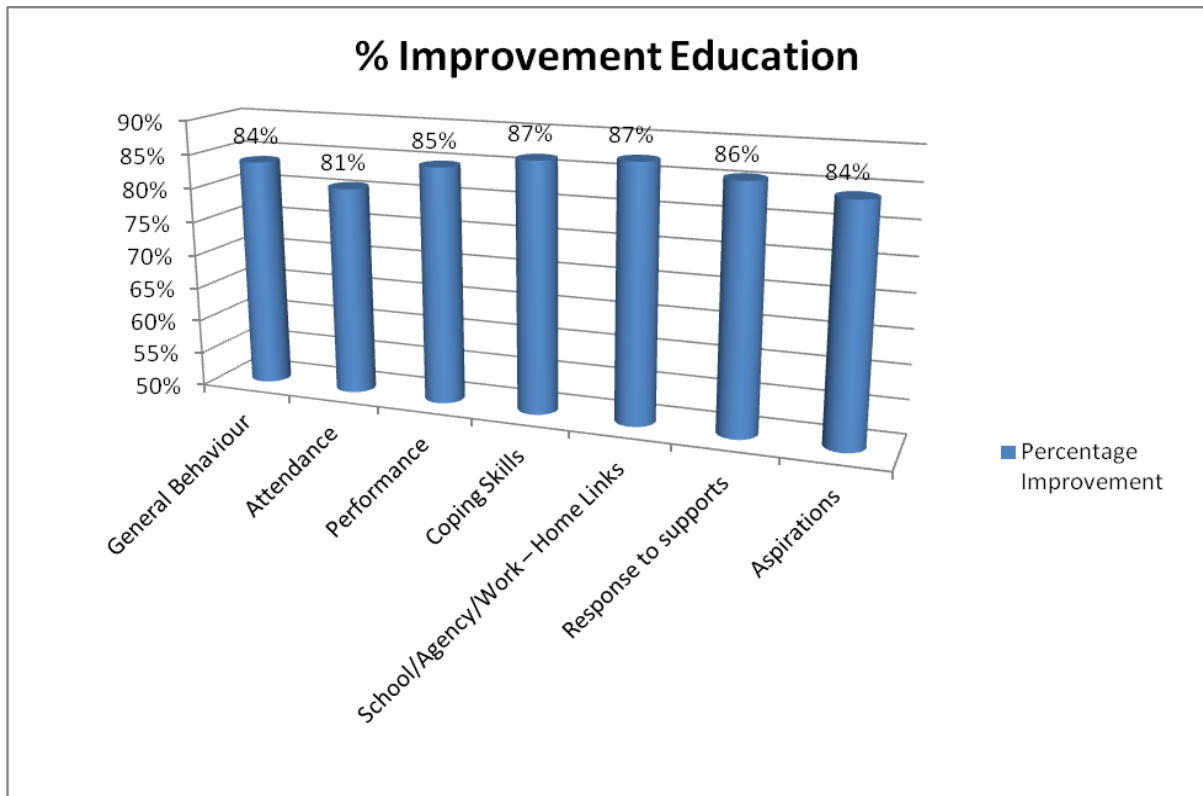
The following chart shows the percentage improvement in Self domain



The following chart shows the percentage improvement in Family domain



The following chart shows the percentage improvement in Education domain



The following chart shows the percentage improvement in Offending Behaviour domain

